

Print Head Recovery Services  
Silverskies Ltd  
Dune House, Golf Road  
Dornoch, IV25 3LW

Telephone Number 01862 811379

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Customer Details & Return Delivery Address

Company Name..... Contact Name.....  
Address..... Please supply landline and mobile  
..... numbers, thank you.  
..... Landline.....  
..... Mobile.....  
Post Code.....

**Please insure the print heads when despatching to us, we recommend Royal Mail Special Delivery and opting for enhanced insurance to cover new heads.**

Ink Type and Manufacturer.....  
Make and Model of Machine.....  
Age Of Machine..... Age Of Heads.....

Any Additional Info:

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**The above information can help us recover your heads, many thanks.**

- We are not liable if you print head has more unrecoverable nozzles after we clean it. This can happen once in a while.
- We are not liable for any lost production time or loss of any of your customers' orders.
- We are not liable for the cost of removing and/or installing of print head(s).
- We are not liable for the cost of calibrating your machine.
- We are not liable if you damage your machine while installing or removing a print head, calibrating your machine or any other procedure.
- We are not liable for any direct or indirect damages resulting from our service.